

RHINO POOLS warranty



Structural warranty - lifetime

RHINO POOLS warrants that the swimming pool structure will retain water. A structural failure is defined as the loss of water due to fracture or crack and did not come from other than manufacturer's workmanship or used materials (until the original buyer owns the pool). By definition, the pool structure does not include such things as coping, tile, decking, plumbing, coloring, pool accessories or other appurtenances.

Surface warranty - 5 years

Manufacturer provides 5 year warranty against osmotic blistering of the pool's submerged surface and formations of blisters (until the original buyer owns the pool). Surface warranty does not cover horizontal surface of the pool beam or the upper and outer pool edges.

Warranty is valid in the following cases:

- Full payment for pool was paid to manufacturer.
- The purchaser installed the pool in accordance with the installation instructions for the pool.
- The pool has to be full of water at all times.
- During the winter pool must be filled with water and ice separation sheets must be installed.
- The drainage system under all pool floor surface is installed by the purchaser.
- Pool is Serviced & Inspected annually by a certified installer.
- Any surface cleaning and/or pool emptying must be done by the recommendations of Rhino Pools or its certified installer.
- The customer keeps pH level of the water between 7.2 and 7.6, total alkalinity of the water between 80 to 120 parts per million and calcium hardness of the water between 150 to 300 parts per million., total chlorine 1.0 - 2.0 ppm (mg/l), salinity 1000 – 1500 ppm (mg/l).
- Manufacturer recommends and assumes that the pool beam is covered by cantilever deck, stone, brick pavers, or other suitable coping material as horizontal part and outer part of beam surface is not considered as pool surface.

Warranty is not valid in the following regards:

- The water rises above the pool floor level.
- The pool water was drained in an inappropriate way.
- Structure damaged by earth or fill ground movement, earthquake or acts of God or acts of others.
- Defects or failures resulting from mistreatment or neglect shall be repaired at Owners expense.
- Discoloration or deterioration caused by owners inability to maintain a proper chemical composition of the water (too much of chlorine or calcium, salt, iron or other chemicals) or lack of (or improper) cleaning of the pool.
- Damage and stains caused by installed salt chlorination.
- Damage or discoloration due to incomplete or not fully grounded water filtration system.
- Damage resulted from the installation or use of any additional equipment attachments and attendant structures or to the Pool (such as fittings, skimmers, piping, lighting fixtures, wiring, rails, ladders, slides, decks, concrete, waterfalls fountains or any other).
- Manufacturer does not warrant any work, materials, or equipment provided, installed or repaired by anyone other than manufacturer or authorized subcontractors and service personal and shall not be liable for any defects, failures, loss or damage resulting therefrom.
- Limited Warranty covers only actual defects within the Product itself and does not cover the cost of installation or removal from a fixed installation and other.



Limitation of liability (disclaimers):

- Shades or minor color mismatches are possible after pool surface repairs.
- With normal exposure to elements such as UV, salt, dust, chlorine and other elements minor surface changes are possible (over period of years) with the exception of osmotic blisters.
- Manufacturer denies any liability to cover any damage to fencing, grass, shrubbery, driveways, walks, trees, patios, water or other improvements occasioned in the course of making any repairs or replacements under this warranty.
- The warranty is valid only for the first pool customer indicated in this document.
- RHINO Pools does not recommend using salt chlorination system as pool sanitizer. There is a possibility that pool walls could stain due to electrolysis.

