

RHINO POOLS WARRANTY

STRUCTURAL WARRANTY - LIFETIME

RHINO POOLS warrants that the swimming pool structure will retain water. A structural failure is defined as the loss of water due to a fracture or crack and did not come from other than the manufacturer's workmanship or used materials (until the original buyer owns the pool). By definition, pool structure does not include such things as coping, tiles, decking, plumbing, coloring, pool accessories, or other appurtenances.

SURFACE WARRANTY - 20 YEARS

The cosmetic gelcoat finish on the surface of the pool, also known as the "Surface Finish", is guaranteed against osmotic blistering caused by material or workmanship defects for a period of twenty years.

COLOR WARRANTY - 5 YEARS

As long as the pool is maintained according to the warranty guidelines, the manufacturer provides a guarantee that the submerged surface of the pool will not experience any significant color changes for a period of five years from the purchase date.

WARRANTY VALID IF:

Full payment for the pool was paid to the manufacturer.

The purchaser installed the pool in accordance with the installation instructions for the pool.

The pool must always be full of water. When filled, ice separation sheets must be installed in the water.

The drainage system under all pool floor surfaces is installed by the purchaser.

The pool must be serviced and inspected annually by a certified installer.

Any surface cleaning and/or pool emptying must be done according to the recommendations of Rhino Pools or its certified installer.

The customer must keep the pH level of the water between 6.8 and 7.8, total alkalinity of the water between 80 to 120 parts per million, and calcium hardness of the water between 150 to 300 parts per million. The water temperature should be below 32 degrees Celsius.

If service is needed, the customer must provide access to the pool.

The manufacturer recommends and assumes that the pool beam should be covered by cantilever deck, stone, brick pavers, or other suitable coping material, as the horizontal part and outer part of the beam surface are not considered part of the pool surface.

COMPANY: RHINO POOLS
COMPANY CODE: 304461745
VAT CODE: LT100011854518

ADDRESS: NARUPES STR.3
DIDZIOSIOS LAPES, LT-54400
KAUNAS DISTR. LITHUANIA

IBAN: LT90 7044 0600 0828 0144
SWIFT: CBVILT2X
BANK CODE: 70440



WARRANTY IS NOT VALID IF:

The water line rises above the pool floor level.

The pool water was drained in an inappropriate way.

Structure damaged by earth or fill ground movement, earthquake, acts of God, or acts of others.

Defects or failures resulting from mistreatment or neglect shall be repaired at the owner's expense.

Discoloration or deterioration caused by the owner's inability to maintain a proper chemical composition of the water (too much use of chlorine or calcium, salt, iron, or other chemicals) or lack of (or improper) cleaning of the pool.

Damage and stains caused by installed salt chlorination.

Damage caused by installed salt chlorination systems.

Damage or discoloration due to an incomplete or not fully grounded water filtration system.

Damage resulting from the installation or use of any additional equipment attachments and attendant structures or to the pool (such as fittings, skimmers, piping, lighting fixtures, wiring, rails, ladders, slides, decks, concrete, waterfalls, fountains, or any other).

The manufacturer does not warrant any work, materials, or equipment provided, installed, or repaired by anyone other than the manufacturer or authorized subcontractors and service personnel and shall not be liable for any defects, failures, loss, or damage resulting therefrom.

LIMITATION OF LIABILITY

Minor shades or color mismatches may occur after pool surface repairs.

With normal exposure to elements such as UV, salt, dust, and chlorine, minor surface changes are possible over a period of years, except for osmotic blisters.

The manufacturer denies any liability for any damage to fencing, grass, shrubbery, driveways, walks, trees, patios, water, or other improvements that occur during the repair or replacement process under this warranty.

The warranty is valid only for the first customer who purchased the pool as indicated in this document.

Rhino Pools does not recommend using a salt chlorination system as a pool sanitizer because there is a possibility that stains may appear on the surface of the pool due to electrolysis.

COMPANY: RHINO POOLS
COMPANY CODE: 304461745
VAT CODE: LT100011854518

ADDRESS: NARUPES STR.3
DIDZIOSIOS LAPES, LT-54400
KAUNAS DISTR. LITHUANIA

IBAN: LT90 7044 0600 0828 0144
SWIFT: CBVILT2X
BANK CODE: 70440

